

# Premium Receivables

*“You don’t just rise to the top. There are times of preparation and many mountains to conquer for the ultimate triumph to the top”*

-Lailah Gifty Akita

## PREMIUM RECOVERY TIPS | We Want To Be #1 Where It Counts

- If making a payment that is not your Account Current, please contact your Agency Representative who can assist with any discrepancies.
- The collection period on audits is 45 days from the date of issuance. The Direct Collection payment must be made separately from all other Account Current payments.
- Contact [niccollections@nautilus-ins.com](mailto:niccollections@nautilus-ins.com) with questions on returning audits to collections, installments, and extensions.

## PREMIUM RECOVERY | Accounting Guidelines For Premium Audits

Communication is key to ensuring accounting for premium audits is a smooth one. A few general reminders include:

- 45-day payment terms.
- Audit payment should be submitted separate and apart from the Account Current process.
- If you have received an audit premium payment notice letter, or when you want to send the audit to collection, please contact us at [niccollections@nautilus-ins.com](mailto:niccollections@nautilus-ins.com).

### E-Pay Express

- The E-Pay Express method of payment provides ease of doing business and enhances customer service by offering convenient, round-the-clock access to make payments or view reports.

### How E-Pay Express would benefit you:

- No cost to make a payment.
- Flexibility to schedule payment either the same day or in advance.
- Online reporting feature with payment history
- Secured by Fifth Third Bank.
- While there are other electronic methods of payment available to you including Automated Clearing House (ACH) and wire, our preferred method is E-Pay Express.

**You can access E-Pay Express on our webpage at [www.nautilusagents.com](http://www.nautilusagents.com). Please contact us to initiate the set-up process.**

## Account Current And Statement Reconciliation

Your Agency Recovery Representative will partner with you if any differences are identified in the monthly reconciliation process. If you need to make an adjustment to your Account Current or statement payment, please be sure to obtain approval from your Accounting Representative prior to your payment submission.

### The Receivables Team

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### A.M. Best A+XV Rated Carrier

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